

Caring for Indigent Clients - Establishing Benefits - Case Closure Algorithm

Case Closure Algorithm

Has there been activity within 120 days?

NO
↓

Close case and stop

YES
↓

Continue to next question

Are benefits established?

YES
↓

Continue to next question

NO
↓

Refer to supervisor

Does client/guardian meet clinic-eligible benefit (e.g., Medi-Cal) medical necessity criteria?

NO
↓

Refer client/guardian to appropriate treatment
resource and close case

YES
↓

Refer to clinical supervisor